

Online Payment Switching Gateway Technical Specification Version 1.6.2 (For Indonesia Only)

iPay88 Online Payment Switching Gateway (OPSG) is provided by iPay88 Indonesia. For more information, please visit <u>www.ipay88.co.id</u>

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Document Change Control

| Version | Update Date | Description | Author |
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| 1.6.1 | 21-May-2013 | Initial Release | |
| 1.6.2 | 19-Dec-2017 | Added Pending Status and Xfield1 parameters on Payment Request Update test signature URL Update sample code for Payment Request and Payment Response Added "Haven't Paid (0)", "Haven't Paid (1)", and "Payment Pending" possible reply for Re-Query Update supported e-Commerce system with Backend Post Update Request Page and Response Page Signature Update Report URL | Andika |
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Table of Content

| Introduction | 4 |
|--|----|
| ePayment | 4 |
| Objective | 4 |
| Prerequisite of Merchant Integration | 4 |
| Transaction Flow Diagram | 5 |
| Transaction Processing Step | 5 |
| Rule, Limitation and Constraint | 6 |
| Merchant Integration | 7 |
| URL | 7 |
| Logo | 7 |
| Payment Request Parameters | 8 |
| Sample HTML Source (Payment Request) | 9 |
| HTTP POST Method | 9 |
| Payment Response Parameters | 10 |
| Sample HTML Source (Payment response) | 11 |
| ASP sample code | 11 |
| PHP sample code | 11 |
| Backend Post Feature | 12 |
| Backend Post Parameter | 12 |
| Backend Post Sample | 13 |
| Backend Post Signature | 13 |
| Backend Post Response | 14 |
| Re-query Payment Status Parameters (Response URL to enquiry.asp) | 14 |
| Sample Source Code for Re-query Function in ASP | 15 |
| Sample Source Code for Re-query Function in PHP | 16 |
| Security Control | 17 |
| Request page signature | 17 |
| Response Page Signature | 18 |
| Sample function code to generate iPay88 OPSG Signature | 19 |
| Reports and Notification | 21 |
| Objective | 21 |
| Transaction Report | 21 |
| Email Notification Disclaimer | 21 |
| Customer Payment Receipt Email | 22 |
| Merchant Payment Notification Email | 23 |
| iPay88 OPSG Integration FAQs | 24 |



iPay88 OPSG Technical Specification v1.6.3 (For Indonesia Only)

1. Introduction

1.1. ePayment

This document describes the following functionalities of iPay88's Online Payment Switching Gateway (OPSG) system:

ePayment: Multiple payment methods for merchant e-commerce website Reports: Online view transaction report

1.2. Objective

Enable iPay88's OPSG merchant to perform multiple payment types for their customers to make online purchase(s).

1.3. Prerequisite of Merchant Integration

Follow the guidelines below before integration.

- Merchant Code and Merchant Key from iPay88 are required.
- Merchant to provide Request URL to iPay88 Support team.
- Registered Request URL must be either IP or domain based.
- Note: LocalHost is not allowed.

Important Notice

Test transaction must from registered Request URL.

Test transaction with amount IDR 3.000,00.

Test transaction limited to credit card ONLY.

Credit Card test transaction will be refund at the end of day.

Response URL can be set in request page with ResponseURL field.

Backend post URL can be set in request page with **BackendURL** field.

Email notification is **NOT** guarantee by iPay88 OPSG as it is ISP dependent. (Refer section **4.3** Email Notification Disclaimer).

Email notification should not use as action identifier by merchant instead use **Online Report** to check for payment status.

Ensure a technical person is assigned by merchant before integration.

Merchant must notify iPay88 Support team the intended live date of merchant account minimum 3 working days in advance.



1.4. Transaction Flow Diagram

207/65





1.5. Transaction Processing Step

- a. Step 1: Merchant sends HTTPs Post Request containing payment details to iPay88 OPSG payment page. Payment Details contain the following fields:
 - Merchant Code
 - Payment Method
 - Merchant Reference Number
 - Payment Amount
 - Currency
 - Product Description
 - Customer Name
 - Customer Email
 - Customer Contact
 - Merchant Remark
 - Signature (refer to **3.1**)
 - Response URL
 - Backend URL
- b. Step 2: User views and confirms payment details entered in Step 1. For credit card payment, the user will need to key-in credit card information.
- c. Step 3: User continues to fill in Username and Password at bank website (for non-credit card payment).
- d. Step 4: User selects the account to debit the payment (for non-credit card payment).
- e. Step 5: User confirms the payment. If yes, go to next step (for non-credit card payment).
- f. Step 6: User views and prints the payment detail (for non-credit card payment).
- g. Step 7: Response is returned to the iPay88 OPSG website indicating a successful or failed transaction.
- h. Step 8: iPay88 OPSG response back the payment status to merchant with a signature.
- i. Step 9: For successful payment transaction, the merchant needs to compare the signature from iPay88 OPSG (Refer to <u>3.2</u>).

1.6. Rule, Limitation and Constraint

Service Hours: 7x24 exclude host down tim



iPay88 OPSG Technical Specification v1.6.3 (For Indonesia Only)

2. Merchant Integration

2.1. URL

iPay88 OPSG SANDBOX posting URL (payment page) URL: <u>https://sandbox.ipay88.co.id/epayment/entry.asp</u>

iPay88 OPSG PRODUCTION posting URL (payment page) URL: <u>https://payment.ipay88.co.id/epayment/entry.asp</u>

iPay88 OPSG payment RE-QUERY

URL: https://payment.ipay88.co.id/epayment/enquiry.asp

Merchant **Request URL**: [provided by merchant before the integration] **Definition**: Merchant Request URL is a checkout page at merchant website that submits the required parameter/value to iPay88 OPSG.

Merchant **Response URL**: [can be specify with **ResponseURL** in request page] **Definition**: Response page URL is the page at merchant website that will receive payment status from iPay88 OPSG.

2.2. Logo

iPay88 OPSG allows merchant logo/banner to appear in payment page and email notifications. Merchant can provide the logo to iPay88 Support team and upload to merchant account. The maximum allowed size for the logo is 600 pixel (width) by 100 pixel (height) and the allowed formats are JPG, PNG, BMP, and GIF.



2.3. Payment Request Parameters

| Merchant HTTPS POST | payment request | parameters to iPay88 OPSG |
|---------------------|-----------------|---------------------------|
| | paymontroquoot | |

| Field Name | Data Type | M/O | Description |
|--------------|-------------|-----|--|
| MerchantCode | String(20) | М | The Merchant Code provided by iPay88 |
| | j() | | and use to uniquely identify the Merchant. |
| PaymentId | Integer | 0 | Refer to Appendix I.pdf file for IDR gateway. |
| RefNo | String(20) | М | Unique merchant transaction number / Order ID |
| Amount | Currency | Μ | The amount must not contain any decimal points, thousands separators or currency symbols. For example, Rp. 1.278,00 is expressed as 127800. |
| Currency | String(5) | М | Refer to Appendix I.pdf file for IDR gateway. |
| ProdDesc | String(100) | М | Product description |
| UserName | String(100) | М | Customer name |
| UserEmail | String(100) | М | Customer email for receiving receipt |
| UserContact | String(20) | М | Customer contact number |
| Remark | String(100) | 0 | Merchant remarks |
| Lang | String(20) | 0 | Encoding type "ISO-8859-1" – English "UTF-8" – Unicode "GB2312" – Chinese Simplified "GD18030" – Chinese Simplified "BIG5" – Chinese Traditional |
| Signature | String(100) | М | SHA1 signature (refer to 3.1) |
| ResponseURL | String(200) | М | Payment response page |
| BackendURL | String(200) | М | Backend response page URL (refer to 2.7) |
| xfield1 | String(200) | 0 | To enable installment and discount payment. |

Legend:

M: Mandatory field

O: Optional field, value can be empty but parameter must exist



2.4. Sample HTML Source (Payment Request)

2.4.1. HTTP POST Method

```
<HTML>
  <BODY>
  <FORM method="post" name="ePayment"
action="https://payment.ipay88.co.id/epayment/entr
y.asp">
                                                value="ID00001">
  <INPUT type="hidden" name="MerchantCode"
  <INPUT type="hidden" name="PaymentId" value="1">
  <INPUT type="hidden" name="RefNo"value="A00000001">
  <INPUT type="hidden" name="Amount" value="300000">
  <INPUT type="hidden" name="Currency" value="IDR">
  <INPUT type="hidden" name="ProdDesc" value="Photo Print">
  <INPUT type="hidden" name="UserName" value="John Tan">
<INPUT type="hidden" name="UserEmail" value="john@hotmail.com">
  <INPUT type="hidden" name="UserContact" value="0126500100">
                                          value="">
  <INPUT type="hidden" name="Remark"
  <INPUT type="hidden" name="Lang" value="UTF-8">
  <INPUT type="hidden" name="Signature"
value="Q/iIMzpjZCrhJ2Yt2dor1PaFEFI=">
  <INPUT type="hidden" name="xfield1" value="||IPP:3||">
  <INPUT type="hidden" name="ResponseURL"
value="http://www.abc.com/payment/response
.asp">
  <INPUT type="hidden" name="BackendURL"
value="http://www.abc.com/payment/backend respons
e.asp">
  <INPUT type="submit" value="Proceed with Payment" name="Submit">
  </FORM>
  </BODY>
  </HTML>
```

Note: Do not copy and paste the code above as it just a reference only



2.5. Payment Response Parameters

| Field Name | Type (Size) | M/O | Description |
|--------------|--------------|-----|--|
| MerchantCode | varchar(20) | М | The Merchant Code provided by iPay88 and use to uniquely identify the Merchant. |
| PaymentId | integer | 0 | Refer to Appendix I.pdf file for IDR gateway. |
| RefNo | varchar(20) | М | Unique merchant transaction number / Order ID |
| Amount | currency | М | The amount must not contain any decimal points, thousands separators or currency symbols. For example, Rp 1.278,00 is expressed as 127800. |
| Currency | varchar(5) | М | Refer to Appendix I.pdf file for IDR gateway. |
| Remark | varchar(100) | 0 | Merchant remarks |
| Transld | varchar(30) | 0 | iPay88 OPSG Transaction ID |
| AuthCode | varchar(20) | 0 | Bank's approval code |
| Status | varchar(1) | М | Payment status "1" – Success "0" – Fail "6" – Pending (Only available for ATM Transfer payment) |
| ErrDesc | varchar(100) | 0 | Payment status description (Refer to Appendix I.pdf file) |
| Signature | varchar(100) | М | SHA1 signature (refer to <u>3.2</u>) |
| xfield1 | String | 0 | To enable installment and discount payment. |

HTTPS POST response from iPay88 OPSG after performing payment

Legend:

M: Mandatory field

O: Optional field, value can be empty but parameter must exist



2.6. Sample HTML Source (Payment response)

2.6.1. ASP Sample Code

```
<%
MerchantCode = Request.Form("MerchantCode")
PaymentId = Request.Form("PaymentId")
RefNo = Request.Form("RefNo")
Amount = Request.Form("Amount")
eCurrency = Request.Form("Currency")
Remark = Request.Form("Remark")
TransId = Request.Form("TransId")
AuthCode = Request.Form("AuthCode")
eStatus = Request.Form("Status")
ErrDesc = Request.Form("ErrDesc")
Signature = Request.Form("Signature")
%>
```

2.6.2. PHP Sample Code

```
<?php
$merchantcode = $_REQUEST["MerchantCode"];
$paymentid = $_REQUEST["PaymentId"];
$refno = $_REQUEST["RefNo"];
$amount = $_REQUEST["Amount"];
$ecurrency = $_REQUEST["Currency"];
$remark = $_REQUEST["Currency"];
$transid = $_REQUEST["TransId"];
$authcode = $_REQUEST["TransId"];
$estatus = $_REQUEST["AuthCode"];
$estatus = $_REQUEST["ErrDesc"];
$signature = $_REQUEST["Signature"];
?>
//Add your programming code here
```



2.7. Backend Post Feature

Backend post feature adalah teknologi antar server yang tidak bergantung pada web browser customer merchant. Fitur ini harus diimplementasikan pada website merchant dengan tujuan untuk mendapatkan status pembayaran dari iPay88 OPSG. Merchant bisa mendapatkan status pembayaran melalui halaman backend merchant. iPay88 OPSG dapat mengirim status pembayaran secara berulang walaupun halaman response merchant gagal mendapatkan status pembayaran tersebut yang disebabkan oleh customer web browser yang tertutup secara tidak sengaja, koneksi internet terputus, dan lain sebagainya.

Catatan Penting

- iPay88 OPSG hanya mengirim status pembayaran melalui halaman backend merchant apabila status pembayaran pada transaksi merchant telah sukses. Jika status pembayaran gagal, maka iPay88 OPSG tidak akan mengirimkan status melalui halaman backend merchant.
- Halaman backend merchant harus menerapkan beberapa pengecekan yang sama dengan halaman response seperti pengecekan signature, dan lain sebagainya untuk mencegah terjadi pembajakan pada sistem merchant.
- Halaman backend merchant tidak boleh memiliki kode session sehingga sistem merchant masih dapat menerima status pembayaran dari iPay88 OPSG bahkan jika customer telah keluar dari proses pembayaran atau session telah berakhir.
- Merchant perlu melakukan validasi untuk menentukan apakah proses update status transaksi melalui "halaman response" atau "halaman backend" sehingga tidak terjadinya proses update status transaksi lebih dari satu kali.

Note: Setelah iPay88 OPSG menerima informasi dari bank atau principal bahwa status pembayaran pada transaksi merchant telah sukses, iPay88 OPSG secara bersamaan akan mengirimkan status pembayaran tersebut ke "halaman response" dan "halaman backend" merchant.

 Halaman backend bukan sebagai pengganti halaman response. Merchant tetap harus menggunakan halaman response untuk proses redirect kembali dari halaman pembayaran.

| Field Name | Туре | M/O | Description |
|--------------|--------------|-----|--|
| MerchantCode | varchar(20) | М | Merchant Code disediakan oleh iPay88 |
| PaymentID | integer | 0 | Payment ID untuk metode pembayaran yang dituju |
| Refno | string(20) | М | Nomor unik transaksi merchant |
| Amount | varchar(5) | М | Jumlah atau nominal transaksi dengan 2 nol di belakang koma .00 |
| Currency | currency | М | Mata uang yang digunakan dalam transaksi |
| Remark | varchar(100) | 0 | Catatan merchant |
| Transld | varchar(30) | 0 | ID Transaksi iPay88 OPSG |

2.7.1. Backend Post Parameter



| AuthCode | varchar(20) | 0 | Kode persetujuan bank |
|-------------|--------------|---|--|
| Status | varchar(1) | Μ | Status Transaksi "1" – Success "0" – Fail "6" – Pending (Hanya tersedia pada metode pembayaran ATM Transfer) |
| ErrDesc | varchar(100) | 0 | Deskripsi transaksi gagal (lihat Referensi) |
| Signature | varchar(100) | М | SHA1 Signature (lihat <u>Backend Post</u> <u>Signature</u>) |
| PaymentDate | string | М | Tanggal dan Waktu Transaksi |

2.7.2. Backend Post Sample

```
{
    "MerchantCode": "ID00001",
    "PaymentId": "35",
    "RefNo": "324202292135AM",
    "Amount": "1000000",
    "Currency": "IDR",
    "Remark": "",
    "Remark": "",
    "TransId": "T0058006300",
    "AuthCode": "637096",
    "Status": "1",
    "ErrDesc": "",
    "Signature": "UEiWe+q62TdPef4vptlgMuGmtng=",
    "PaymentDate": "24-03-2022 16:22",
    "
}
```

2.7.3. Backend Post Signature

iPay88 OPSG akan mengirimkan pesan *response* berisi signature hash SHA1 ke halaman backend merchant. Signature hash untuk response adalah hash berikut:

- 1. MerchantKey (Diberikan oleh iPay88 OPSG dan hanya dibagikan kepada merchant)
- 2. MerchantCode
- 3. PaymentId
- 4. RefNo
- 5. Amount
- 6. Currency
- 7. Status
- 8. Xfield1 (Opsional)

Field harus tersusun mengikuti aturan berikut: (MerchantKey & MerchantCode & PaymentId & RefNo & Amount & Currency & Status)

Contoh:

MerchantKey = "apple" MerchantCode = "ID00001"



PaymentId = "1" RefNo = "A00000001" Amount = "300000" (Note: 300000 represent amount as Rp 3.000,00) Currency = "IDR" Status = "1" Xfield 1 = "||IPP:3||"

Hash akan dikalkulasi melalui string berikut: applekeyID000011A00000001300000IDR1||IPP:3||

Hasilnya memiliki nilai signature (menggunakan algoritma SHA1) berikut: LG6ywEKkZxBYnZjHcUcSKGO4gwQ=

Untuk memastikan signature yang dibuat sudah sesuai, kunjungi halaman di bawah ini untuk melakukan perbandingan signature: https://payment.ipay88.co.id/epayment/testing/TestSignature.asp

2.7.4. Backend Post Response

Pada website merchant, buat satu halaman sebagai halaman backend untuk menerima parameter dari iPay88 OPSG. Parameter backend yang dikirim oleh iPay88 OPSG sama seperti parameter yang dikirim ke halaman response merchant.

Pada halaman request merchant, tentukan url backend melalui parameter "BackendURL".

Contoh:

<input name = "BackendURL" value = "http://www.abc.com/backend_response.asp">

Pada halaman 'backend_response.asp' Anda perlu menuliskan kata '**RECEIVEOK**' saja (tanpa tanda kutip) sebagai konfirmasi setelah halaman backend berhasil mendapatkan status pembayaran dari iPay88 OPSG.

iPay88 OPSG akan mencoba mengirim kembali status pembayaran ke halaman 'backend_response.asp' hingga 5 kali pada interval tertentu jika tidak mendapat konfirmasi 'RECEIVEOK'.

2.7.5. Backend Post Response Sample

Contoh response ASP:

response.write "RECEIVEOK"

Contoh response PHP:

```
echo "RECEIVEOK";
```



Catatan: Pastikan hanya menuliskan kata 'RECEIVEOK' saja pada halaman backend tanpa tag HTML apa pun.

2.8. Re-guery Payment Status Parameters (Response URL to enguiry.asp)

| Merchant HTTPS POST re-query payment status parameters to iPay88 OPSG | |
|---|--|
|---|--|

| Field Name | Type (Size) | M/O | Description |
|--------------|-------------|-----|---|
| MerchantCode | varchar(20) | М | Merchant Code assigned by iPay88 |
| RefNo | varchar(20) | М | Unique merchant transaction number / Order ID |
| Amount | Currency | М | Payment amount with two decimals |

Legend:

M: Mandatory field

O: Optional field, value can be empty but parameter must exist.

| Possible me | essage re | ply on the | e page from iPay88 OPSG | |
|-------------|-----------|------------|-------------------------|--|
| | | | | |

| Possible reply from iPay88 OPSG | Description |
|------------------------------------|--|
| 00 | Successful payment |
| Invalid parameters | Parameters pass in incorrect |
| Record not found | Cannot found the record |
| Incorrect amount | Amount different |
| Payment fail | Payment fail |
| Payment Pending | Payment is pending and need customer to pay at the ATM |
| Haven't Paid (0) | Payment is not paid yet or idle on iPay88 payment page |
| Haven't Paid (1) | Payment is not paid yet or idle on Bank page |
| M88Admin | Payment status updated by iPay88 Admin(Fail) |

2.8.1. Sample Source Code for Re-query Function in ASP

```
Function SendToiPayIng(byval MerchantCode, byval RefNo, byval Amount)
 Dim TryNo, thenQString, URL, strReturn TryNo
= 0
 QString = "MerchantCode=" & MerchantCode & "&RefNo=" & RefNo &
 "&Amount=" & Amount
 URL = "https://payment.ipay88.co.id/epayment/enquiry.asp" On Error
Resume Next
 Do
 Set xobj = Server.CreateObject ("Msxml2.ServerXMLHTTP.3.0")
xobj.setTimeouts 30000, 60000, 60000, 60000
 xobj.open "POST", URL, false
 xobj.setRequestHeader "Content-Type", "application/x-www-form-urlencoded" xobj.send
QString
 TryNo = TryNo + 1
 Loop While xobj.status <> 200 and TryNo < 3
 If xobj.status <> 200 Then
 SendToiPayIng = Err.Description & "(" & Err.Number & ")"
 Else
 SendToiPayIng = xobj.responseText
 End If
        i - nothing End
 eot.
     wok
```



2.8.2. Sample Source Code for Re-query Function in PHP

```
<?PHP
 function Requery($MerchantCode, $RefNo, $Amount){
 $query = "https://payment.ipay88.co.id/epayment/enquiry.asp?MerchantCode=" .
 $MerchantCode . "&RefNo=" . $RefNo . "&Amount=" . $Amount;
$url = parse url($query);
 $host = $url["host"];
 $path = $url["path"] . "?" . $url["query"];
 $timeout = 1;
 $fp = fsockopen ($host, 80, $errno, $errstr,
$timeout); if ($fp) {
              fputs ($fp, "GET $path HTTP/1.0\nHost: " . $host .
      "\n\n"); while (!feof($fp)) {
              $buf .= fgets($fp, 128);
              Ł
              $lines = split("\n", $buf);
              $Result =
      $lines[count($lines)-1];
      fclose($fp);
              } else {
                           # enter error handing code here
      }
    return
   $Result;
 2>
```



3. Security Control

To enhance security, please go through the following steps at the merchant's payment status receiving page (Response URL):

- Check the HTTP_REFERER value is from https://payment.ipay88.co.id (only applicable if the merchant web site is working with SSL Certificate).
- Check the payment amount from iPay88 OPSG is match with yours.
- Compare the Signature from iPay88 OPSG with your own generated Signature.

Data Integrity and Security using Hash Signature

SHA1 hash is a security feature that enables your script to identify the results of a transaction are actually from the appropriate authorization source and also for iPay88 OPSG to make sure the integrity of data received on a transaction request.

Using the SHA1 algorithm, a unique signature or fingerprint of the transaction can be created. This mathematical algorithm used to construct this signature is designed in such a way that any change to the information used in the calculation of the signature will cause a completely different signature to be created.

Also, the information used in the calculation of the signature cannot be discovered through any analysis of the signature itself.

This is done by using information from your account. Every transaction that is processed through the system has a corresponding hash signature of the transaction created during the transaction process.

3.1. Request page signature

This signature must be included in the request of every transaction. This hash signature for a request is a hash of the following five fields:

- MerchantKey (Provided by iPay88 Indonesia and share between iPay88 and merchant only)
- MerchantCode
- RefNo
- Amount
- Currency
- Xfield1 (Optional)

The fields must set in the following order, (MerchantKey & MerchantCode & RefNo & Amount & Currency)

For Example

MerchantKey = "apple" MerchantCode = "ID00001" RefNo = "A00000001" Amount = "300000" (Note: 300000 represent amount as Rp 3.000,00) Currency = "IDR" Xfield 1 = "||IPP:3||"



The hash would be calculated on the following string: applekeyID00001A0000001300000IDR||IPP:3||

The resulting has signature value equals to (using SHA1 algorithm) **b/eldejzA5wUuhoHYAAB0utO5Qk=**

To ensure the signature generated was correct, visit the link below for signature comparison. <u>https://payment.ipay88.co.id/epayment/testing/TestSignature.asp</u>

3.2. Response Page Signature

If the Merchant request is successful, the response message will contain as SHA1 hashed signature. The hash signature for the response is a hash of the following fields:

- MerchantKey (Provided by iPay88 OPSG and share between iPay88 and merchant only)
- MerchantCode
- PaymentId
- RefNo
- Amount
- Currency
- Status
- Xfield1 (Optional)

The fields must be set in the following order, (MerchantKey & MerchantCode & PaymentId & RefNo & Amount & Currency & Status)

For Example

MerchantKey = "apple" MerchantCode = "ID00001" PaymentId = "1" RefNo = "A00000001" Amount = "300000" (Note: 300000 represent amount as Rp 3.000,00) Currency = "IDR" Status = "1" Xfield 1 = "||IPP:3||"

The hash would be calculated on the following string: applekeyID000011A0000001300000IDR1||IPP:3||

The resulting has signature value equals to (using SHA1 algorithm) LG6ywEKkZxBYnZjHcUcSKGO4gwQ=

To ensure the signature generated was correct, visit the link below for signature comparison. <u>https://payment.ipay88.co.id/epayment/testing/TestSignature.asp</u>



When iPay88 OPSG receives the request or transaction order from the merchant, it will check the hash value it generates to match with the value you as a merchant have included. When your script receives the results of the transaction, you can create the hash on your side and be sure that matches ours. As you will already know your Merchant Key and the Merchant Code, and will receive the Ref No which will then be presented to us. Do take note that the signature in the response will only be present if the transaction is not in error, that is, for approved and declined transactions.

A developer would then take the results of the transaction AFTER it has been returned to your site, and run the hash algorithm on the fields mentioned above. The only way that the results of a developer's procession can match the signature included with the transaction results is if the password used in the hash on the developer's end MATCHES the one used in the transaction.

The iPay88 OPSG Merchant Key is a shared secret (between merchant and iPay88 OPSG), and is one of the key pieces of information in the hash. One can be assured that if the signature generated on your end matched the one sent with the transaction, then the transaction has in fact been processed by our system, and has not been posted back to the merchant's server from any other location.

The iPay88 OPSG Merchant Key is generated by us that it's send to you. The key will only recreate if iPay88 OPSG suspects that the key is not secure or any fraud cases happen. More information about the SHA1 hash algorithm, including sample implementation code, can be found in <u>RFC 3174</u> in <u>The Internet Engineering Task Force</u> web site.

3.2.1. Sample function code to generate iPay88 OPSG Signature

Using .NET you can use the available libraries to perform this:

```
Public
               Shared
Function
ComputeHas(ByVal Key
As String)
     Dim objSHA1 As
New
SHAlCryptoServicesPr
ovider()
objSHA1.ComputeHas(s
ystem.Text.Encoding.
UTF8.GetBytes(Key.To
CharArray))
    Dim buffer() As
Byte = objSHA1.Hash
    DIm HashValue As
String
System.Convert.ToBas
e64String(buffer)
```

Return HashValue End Function



Using PHP you can use the following code to perform this:



Sample code can be found in the sample code folder include

- ASP
- VB.Net
- PHP
- Javascript



4. Reports and Notification

4.1. Objective

Allow merchants to login and view the reports online

4.2. Transaction Report

Step 1. Merchant can visit iPay88 OPSG report page by keying-in: Report URL :

| Production - | https://payment.ipay88.co.id/epayment/report/index.asp |
|--------------|--|
| Sandbox - | https://sandbox.ipay88.co.id/epayment/report/index.asp |

Login Name : [provided by iPay88 OPSG] Password : [provided by iPay88 OPSG]

Step 2. After login, select all transaction, filter transaction date, and click search. Step 3. The payment transaction report will display on the screen.

4.3. Email Notification Disclaimer

Note: Email notifications are NOT guaranteed by iPay88 OPSG as it is ISP dependent. Online Report is the primary channel to obtain transaction status. Email notification should not be taken as a replacement of the primary channel.

E-mail transmissions cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, arrive late or incomplete, or contain viruses. The sender therefore does not accept liability for any errors or omissions in the contents of the email, which arise as a result of e-mail transmission. iPay88 accepts no liability for the content of the email, or for the consequences of any actions taken on the basis of the information provided, unless that information is subsequently confirmed in writing.



4.3.1. Customer Payment Receipt Email

Customers will receive a payment detail's email after successful payment. Below is the email sample:

Subject: IPay88 - Payment details (Ref# T0009378700) From: IPay88 Sales (sales@ipay88.com.ph) To: John Tan (john@hotmail.com) Date: Thu, 26 Jan 2009 09:59:30 GMT

I & J Boutique

Dear John Tan,

We are pleased to inform you that your online payment via **iPay88** is successful. Your credit card/bank account has been debited with PHP 15.00.

Please note that "Merchant Name" will be listed in your credit card/bank statement for this transaction.

Transaction Detail

| Transaction ID: Transaction Date: Transaction Amount: | 26-1-2006 09:59:30 AM PHP 15.00 Credit Card | | |
|--|--|--|--|
| **** | | | |
| & J Inc. directly at : Tel No: 632-669 1120 Fax No: 632-669 1130 Email: support@i&j.com | ons about our product and services, please contact I | | |
| Please do not reply to this email as it was automatically generated. | | | |
| If you found any fraudulent cases, please contact iPay88 Philippines Inc. immediately at Tel: 632-511 8688 Email: support@ipay88.com.ph | | | |
| *iPay88 OPSG is an Online Payment Switching Gateway provided by iPay88. For more information, please visit www.ipay88.com | | | |





4.3.2. Merchant Payment Notification Email

The Merchant will also receive a payment notification email after successful payment. In order to ensure you are able received all our mail; do make sure you proceed with the following steps:

- From your mailbox, please white-list iPay88 OPSG mail address by adding <u>sales@ipay88.co.id</u> into your friend list.
- Also, please make sure your mailbox has not blacklisted our address which is the following sales@ipay88.co.id
- Allow us to serve you better by white listing our email address and domain iPay88.co.id.
 Please verify or allow your technical personnel (at the webhosting or email server) to verify the status of your email.

Below is the email sample:

```
Subject: iPay88 - Payment details (Ref# A00000001)<br/>From: iPay88 Support (sales@ipay88.com.ph)<br/>To: ABC Admin (admin@abc.com)Date: Thu, 26 Jan 2006 09:59:30 GMTDear I & J Admin,<br/>RefNo : A0000001Dear I & J Inc.One new payment has been collected for I & J Inc.Please check the payment report at iPay88 Online Report
```

Customer Detail

| Name | : | Ali |
|---------|---|-----------------|
| Email | : | ali@hotmail.com |
| Contact | : | 632 3139155 |

Transaction Detail

Payment ID : T0009378700 Payment Date Time : 26-1-2006 09:59:30 AM Payment Amount : PHP 15.00 Payment Type : Credit Card Product Description : Photo Print Remark :

Sincerely, Your iPay88 Team

Tel: 632-511 8688 Email: support@ipay88.com.ph



5. iPay88 OPSG Integration FAQs

- 1. What method use to pass payment parameters value to iPay88 OPSG? By using the HTTP POST method.
- What do I provide to iPay88 OPSG before the integration of a merchant account? Return a copy of completed Merchant Checklist to <u>support@ipay88.co.id</u> and provide both the Request URL and Response URLs' of merchant website.
- 3. What are the merchant Request URL and Response URL?

Request URL is a checkout page at merchant website that passes in iPay88 OPSG parameters to request payment page. **Response URL** is a page at merchant website that accepts payment status from iPay88 OPSG

Response URL is a page at merchant website that accepts payment status from iPay88 OPSG after transaction.

4 How do I perform a payment testing during the integration stage?

You can use any valid credit card for testing purpose. Details required are the credit card number, expiry date, CVV number and the card holder's name.

5. What transaction amount do I use for test payment?

Use the following amount for the respective currency code.

| Currency Code | Amount | Description |
|---------------|--------|---|
| IDR | 300000 | The amount must not contain any decimal points, thousands separators or currency symbols. For example, Rp3.000,00 is expressed as 300000. |

6. What if I get an error message and is unable to reach iPay88 OPSG payment page?

Below are the common error messages returned and its respective description:

| ERROR MESSAGE | DESCRIPTION |
|----------------------------|--|
| Permission not allow | Referrer URL of transaction request is not same as registered with iPay88 OPSG. |
| Signature not match | Signature on request page which pass to iPay88 OPSG is incorrectly generated. Refer section 3.1 in iPay88 OPSG Technical Specification for more information about Signature for request page. |
| Over limit per transaction | Payment amount exceeded the value per transaction that assigned to merchant account. |
| Duplicate reference number | Do not re-use Reference Number that previously payment success for transaction. |
| Payment not allowed | Payment method requested is not allowed for the merchant account. |
| Invalid parameters | Some parameter posted to iPay88 OPSG is invalid or empty. |
| Status not approved | Merchant account was suspended or not active. |



- 7. Why do I get 'The return page URL not exist' message display on web browser and is unable to see the iPay88 OPSG payment page?
 - Make sure the correct merchant code is used.
 - Provide the Request URL to support@ipay88.co.id before the integration.
 - Make sure response URL is specify through Response URL field in request page or had updated in iPay88.
- 8. How do I ensure the integration is completed?
 - Make sure parameters are properly passed to iPay88 OPSG and success reach iPay88 OPSG payment page.
 - Success receives payment status from iPay88 OPSG after perform test transaction.
 - Make sure implemented security control on the merchant response page. Example:
 - Compare the Signature from iPay88 OPSG with the generated merchant response page.
- How can I change the merchant information such as Request URL, contact number, company name, and bank account number?
 Send an email to <u>support@ipay88.co.id</u> to request for these changes.
- 10. What not to do after press "Proceed Payment" button at iPay88 OPSG payment page?
 - Do not disconnect your Internet connection.
 - Do not close the web browser while transaction being process.
 - Do not click "Back" button on web browser to avoid duplicate payment.
- 11. I am getting error description "Fail (Card issuing bank do not honor the transaction)" returned by iPay88 OPSG, what does it mean?

Please contact credit card issuer bank to check whether the card can be used for online purchases.

12. Is there any function from iPay88 OPSG where I can query payment status if my system did not get payment status return from iPay88 OPSG?

You can use the iPay88 OPSG Server Re-query function to query the transaction status. Please refer to 2.8 in iPay88 OPSG Technical Specification for more information about iPay88 server re-query.